

March 2, 2020

The Crone Esquivel Group, LLC

1032 15th Street NW

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Health and Wellness Update

Dear Client,

We are committed to diligently caring for the health and wellness of our clients and our team members. For this reason, we want to be proactive about the growing concerns related to COVID-19 (Coronavirus disease 2019) and other forms of illness.

As advised by the U.S. Centers for Disease Control and Prevention (CDC), we encourage you and our team members to take preventative and precautionary measures in an effort to avoid spreading illness. Understanding the importance of the work you are doing with your therapist; we want to encourage you to:

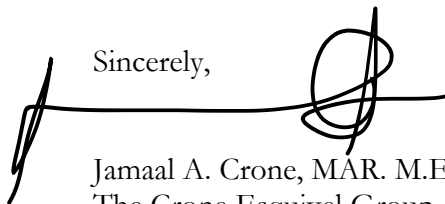
- Stay home when/if you are sick
- Cover your cough and sneeze with tissue and immediately discard
- Avoid touching your eyes, nose, and mouth
- Wash your hands with soap and water for at least 20 seconds

If you are experiencing illness such as fever, cough, sneezing, and shortness of breath, we encourage you to contact your clinician to cancel or reschedule your session. Depending on the severity of your symptoms you may decide to request your face-to-face appointment be shifted to a secure Telehealth appointment. Telehealth is approved by Health Insurance Providers at no additional cost.

We want to be supportive and conscientious of the potential impact and disruption severe illness may have on our ability to provide services and for clients to receive services. We will continually assess and respond to the needs of our clients and team members in an effort to promote the health and wellness during this time.

Please contact your clinician for cancellations or schedule changes. If you have additional (non-confidential) questions or concerns please contact us at info@croneesquivelgroupllc.com.

Sincerely,



Jamaal A. Crone, MAR. M.Ed., LPC

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