

March 11, 2020

The Crone Esquivel Group, LLC

1032 15th Street NW

Suite 334

Washington D.C. 20005

COVID-19 Health Risk Responsiveness

Dear Client,

In response to the health risks associated with COVID-19, the leadership team at The Crone Esquivel Group, LLC has decided to suspend all face-to-face client sessions. This decision was made in alignment with information provided to health care workers by the Centers for Disease Control and Prevention (CDC) and suggestions of local and federal agencies.

Beginning **Sunday March 15, 2020** all therapy sessions will be conducted using our secure Telehealth portal through SimplePractice. **All currently scheduled sessions** from March 15, 2020 forward will be automatically re-assigned as Telehealth. In our care for clients and clinicians, we will do our best to continually assess health risks under the advisement of the CDC, local, and federal guidelines prior to re-engaging face-to-face therapeutic contact.

It is important to note, Telehealth is an approved form of healthcare provision by most health insurance providers. Our platform uses a one-time secure link to connect clinicians and clients with visual display (similar to Skype, FaceTime, Zoom).

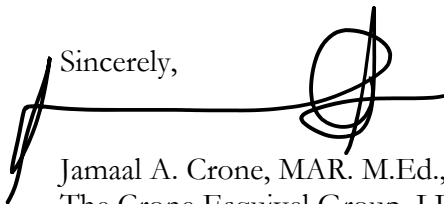
It is also important to note clients continue to be responsible for cancelling sessions **48 hours in advance**. The Crone Esquivel Group, LLC late-cancellation and no-show policy remains effective throughout this time. Each client will be able to use the client portal to schedule, reschedule, and cancel sessions based on their clinician's availability.

The team at The Crone Esquivel Group, LLC will continue to be committed to our vision and are proud to be able to offer Telehealth sessions. We continue to encourage you to be vigilant in practicing healthy hygiene habits such as thorough handwashing and staying home while sick.

We thank you for your commitment to wellbeing, your patience, and your understanding.

Please contact your clinician or info@croneesquivelgroupllc.com if you have additional (non-confidential) questions or concerns.

Sincerely,



Jamaal A. Crone, MAR. M.Ed., LPC

The Crone Esquivel Group, LLC

CEO & Clinical Director

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